



# ECHO SERVICE REPORT—May 2010

## Service Description

## Current Month

## YTD 2010

222,295 < Meals this month  
 Meals 12 months of 2009 > 3,960,071  
 YTD 2010 > 1,360,668

### FOOD SERVICES

Groceries—Client Food Orders from pantry	1,818 people/578 families (1,097a/721c)	10,095 people/3,223 families (6,059a/4,036c)
Bread/Food > Community	65,333 lbs. Food	438,240 lbs. of food
Food > Edison, Charter, GIFTS, 1st Christian & Other Meal Progs.	5,830 meals & snacks	24,640 meals & snacks
ECHO Mobile Market— monthly @ fairgrounds, except Nov. & Dec.	14,664 lbs. Food—1,087peo/310fam/736a(64s)351c	72,278 lbs. Food—4,362peo/1,407fam/2,741a(312s)/1,621c
Baby Food & Formula / Adult Ensure, etc.	38 babies (includes Ensure for 7 elderly)	260 babies (includes Ensure for 35 elderly)
Community Meals— last Saturday each month	115 meals (1x/mo)	622 meals (1x/mo)
Grocery Store & Restaurant Certificates—usually \$25 each	8 families	51 families
Commodities—also receive groceries from pantry	578 families/1,818 people (1,097a/721c)	3,222 families/10,094 people (6,058a/4,036c)
Thanksgiving Baskets	n/a (seasonal)—people/families (ad/ch)	n/a (seasonal)—people/families (ad/ch)
Christmas Day Dinner	people	people
Farmers Market Certificates	people/ families	people/ families

### CLOTHING & HOUSEHOLD (HH) SERVICES

Household Goods—ECHO office (not pantry)	165 people/72 families	715 people/337 families
Diapers & Baby Wipes	93 babies	512 babies
Personal & HH Supplies—laundry, cleaning & personal care from pantry	2,207 people	12,946 people
Furniture, Appliances, etc.—done by donor/client matching	12 families	61 families
Homeless Kits > ECHO or GIFTS Lodging clients—Box of Personal Supplies	12 boxes	100 boxes

### HOUSING SERVICES

Lodging in Motels—Shelter Nights	234 shelter nights	1,412 shelter nights
Rent, Mortgage or Utility Assistance	63 months asst./51 families	261 months asst./194 families
Rent Smart Class—Quarterly	0 people	4 people

### TRANSPORTATION SERVICES

Gasoline certificates—\$20 each	69 families	390 families
Bus Tokens, etc. (usually 20 bus tokens, some rides out of town)	17 families	91 families
Vehicles—Cars / Bicycles	2 ∅ Cars /2 Bicycles	5 ∅ Cars /5 Bicycles
Monthly Bus Passes, DMV Fees	11 families	68 families
Vehicle Repair Program	15 families	40 families

### OTHER SERVICES

Counseling, Case Mgmt. & Other Direct Asst—pd hours only	986 pd. hours	5,132 pd. hours
UW-Ext. Cooking Classes in ECHO Kitchen	52 people	258 people
Petty Cash to clients (Laundry, co-pays, phone, etc.)	5 people	31 people
Toys/Birthday Presents & Cake Mixes	28 children	137 children
Miscellaneous Services—includes variety of services not otherwise listed	34 people	175 people
Information & Referral	1,300 people (conservative estimate)	6,500 people (conservative estimate)
Humane Society Certificates for Pet Food	17 pet food vouchers	101 pet food vouchers

### SEASONAL SERVICES (see also Food Services for Seasonal Food)

School Supplies (also give supplies to schools, not included in count)	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families
Easter Baskets	n/a (seasonal)—children	648 children
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families
Christmas Toy Program	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families
Christmas Adopt-a-Family	n/a (seasonal)—people/ families (a/c)	n/a (seasonal)—people/ families (a/c)

### TOTAL UNITS OF SERVICE

93,706 units

578,995 units