



# ECHO SERVICE REPORT—March 2010

## Service Description

## Current Month

## YTD 2010

339,546 < Meals this month

Meals 12 months of 2009 > 3,960,071

YTD 2010 > 816,259

### FOOD SERVICES

<b>Groceries</b> —client food orders from pantry	<b>2,153 people/685 families</b> (1,300ad/853ch)	<b>6,014 people/1,934 families</b> (3,591ad/2,423ch)
<b>Bread/Food</b> > Sch.Brkfst Clubs, Pantries, Nursing & Grp Homes, Sr.Centers, etc.	<b>117,876 lbs. Food</b>	<b>265,636 lbs. of food</b>
<b>Food</b> > Edison, Charter, GIFTS, 1st Christian & Other Meal Progs.	<b>5,330 meals &amp; snacks</b>	<b>12,980 meals &amp; snacks</b>
<b>ECHO Mobile Market</b> — monthly @ fairgrounds, except Nov. & Dec.	<b>15,660 lbs. Food—788 peo/263 fam</b> (527ad/261ch)	<b>41,982 lbs. Food—2,330peo/794 fam</b> (1384ad/946ch)
<b>Baby Food &amp; Formula / Adult Ensure, etc.</b>	<b>56 babies</b> (includes Ensure for 7 elderly)	<b>152 babies</b> (includes Ensure for 21 elderly)
<b>Community Meals</b> — last Saturday each month	<b>150 meals (1x/mo)</b>	<b>377 meals (1x/mo)</b>
<b>Grocery Store &amp; Restaurant Certificates</b> —usually \$25 each	<b>11 families</b>	<b>32 families</b>
<b>Commodities</b> —also receive groceries from pantry	<b>685 families/2,153 people</b> (1,300ad/853ch)	<b>1,934 families/6,014 people</b> (3,591ad/2,423ch)
<b>Thanksgiving Baskets</b>	<b>n/a (seasonal)</b> —people/families (ad/ch)	<b>n/a (seasonal)</b> —people/families (ad/ch)
<b>Christmas Day Dinner</b>	<b>people</b>	<b>people</b>
<b>Farmers Market Certificates</b>	<b>people/ families</b>	<b>people/ families</b>

### CLOTHING & HOUSEHOLD (HH) SERVICES

<b>Household Goods</b> —ECHO office (not pantry)	<b>150 people/70 families</b>	<b>395 people/195 families</b>
<b>Diapers &amp; Baby Wipes</b>	<b>73 babies</b>	<b>316 babies</b>
<b>Personal &amp; HH Supplies</b> —laundry, cleaning & personal care from pantry	<b>3,054 people</b>	<b>8,210 people</b>
<b>Furniture, Appliances, etc.</b> —done by donor/client matching	<b>12 families</b>	<b>37 families</b>
<b>Homeless Kits</b> > ECHO or GIFTS Lodging clients—Box of Personal Supplies	<b>20 boxes</b>	<b>73 boxes</b>

### HOUSING SERVICES

<b>Lodging in Motels</b> —Shelter Nights	<b>290 shelter nights</b>	<b>905 shelter nights</b>
<b>Rent, Mortgage or Utility Assistance</b>	<b>42 months asst./26 families</b>	<b>134 months asst./104 families</b>
<b>Rent Smart Class</b> —Quarterly (Feb., May, Aug., Oct.)	<b>0 people</b>	<b>4 people</b>

### TRANSPORTATION SERVICES

<b>Gasoline certificates</b> —\$20 each	<b>85 families</b>	<b>232 families</b>
<b>Bus Tokens, etc.</b> (usually 20 bus tokens, some rides out of town)	<b>16 families</b>	<b>49 families</b>
<b>Vehicles</b> —Cars / Bicycles	<b>1 ∅ Cars /1 Bicycles</b>	<b>1 ∅ Cars /1 Bicycles</b>
<b>Monthly Bus Passes, DMV Fees</b>	<b>18 families</b>	<b>39 families</b>
<b>Vehicle Repair Program</b>	<b>8 families</b>	<b>17 families</b>

### OTHER SERVICES

<b>Counseling, Case Mgmt. &amp; Other Direct Asst</b> —pd hours only	<b>943 pd. hours</b>	<b>2,947 pd. hours</b>
<b>UW-Ext. Cooking Classes in ECHO Kitchen</b>	<b>52 people</b>	<b>154 people</b>
<b>Petty Cash to clients</b> (Laundry, co-pays, phone, etc.)	<b>5 people</b>	<b>15 people</b>
<b>Toys/Birthday Presents &amp; Cake Mixes</b>	<b>30 children</b>	<b>79 children</b>
<b>Miscellaneous Services</b> —includes variety of services not otherwise listed	<b>36 people</b>	<b>94 people</b>
<b>Information &amp; Referral</b>	<b>1,300 people</b> (conservative estimate)	<b>3,900 people</b> (conservative estimate)
<b>Humane Society Certificates for Pet Food</b>	<b>27 pet food vouchers</b>	<b>62 pet food vouchers</b>

### SEASONAL SERVICES (see also Food Services for Seasonal Food)

<b>School Supplies</b> (also give supplies to schools, not included in count)	<b>n/a (seasonal)</b> —children/ families	<b>n/a (seasonal)</b> —children/ families
<b>Easter Baskets</b>	<b>648 children</b>	<b>648 children</b>
<b>Christmas Trees &amp; Decorations</b>	<b>n/a (seasonal)</b> —families	<b>n/a (seasonal)</b> —families
<b>Christmas Toy Program</b>	<b>n/a (seasonal)</b> —children/ families	<b>n/a (seasonal)</b> —children/ families
<b>Christmas Adopt-a-Family</b>	<b>n/a (seasonal)</b> —people/ families (a/c)	<b>n/a (seasonal)</b> —people/ families (a/c)

### TOTAL UNITS OF SERVICE

**148,731 units**

**347,418 units**