



# ECHO SERVICE REPORT—November 2009

Service Description	Current Month	YTD 2009
<p>Food Service Reference Notes: <u>3,700,000 meals in all 10 Food Services</u> in 2008            YTD 2009 meals are for <u>line 1 only</u>, until calculated after year-end &gt;&gt; <u>465,738 meals in line 1 only</u> YTD 2009</p>		
<b>FOOD SERVICES</b>		
Groceries—client food orders from pantry	2,479 people/761 families (1,432a/1,047c)	24,657 people/7,936 families (14,303a/10,354c)
Bread & Food > School Brkfst Clubs, Pantries, Nursing & Group Homes, Sr.Centers, etc.	170,728 lbs. Food	1,267,254 lbs. of food
Food > Edison, Charter, GIFTS, 1st Christian & Other Meal Progs.	2,320 meals & snacks	19,259 meals & snacks
ECHO Mobile Market— monthly @ fairgrounds, except Nov. & Dec.	0 lbs. Food—0 peo/0 fam (0a/0c)	177,658 lbs. Food—6,794peo/2,199fam (3,904a/2,890c)
Baby Food & Formula / Adult Ensure, etc.	60 babies (includes Ensure for 7 elderly)	616 babies (includes Ensure for 49 elderly)
Community Meals— last Saturday each month	114 meals (1x/mo)	1,535 meals (1x/mo)
Grocery Store Certificates—\$20-\$25 each	10 families	52 families
Commodities—also receive groceries from pantry	761 families/2,479people (1,432a/1,047c)	7,921 families/24,631 people(14,286a/10,3458c)
Thanksgiving Baskets—129 families were No Shows (not included in totals)	2,984 people/933families (1,741a/1,243c)	2,984 people/933families (1,741a/1,243c)
Christmas Day Dinner	n/a (seasonal)—people	n/a (seasonal)—people
<b>CLOTHING &amp; HOUSEHOLD (HH) SERVICES</b>		
Household Goods—ECHO office (not pantry)	90 people/52 families	952 people/519 families
Diapers & Baby Wipes	96 babies	1,259 babies
Personal & HH Supplies—laundry, cleaning, hygiene & personal care from pantry	3,289 people	31,016 people
Furniture, Appliances, etc.—done by donor/client matching	4 families	65 families
Homeless Kits > ECHO Lodging clients & GIFTS clients—Box of Personal Supplies	8 boxes	129 boxes
<b>HOUSING SERVICES</b>		
Lodging in Motels—Shelter Nights (March 316 sh.nts. - 5 for overreported Feb. nts.)	342 shelter nights	4,042 shelter nights
Rent & Mortgage & Utility Assistance	86 families, or month's rent	474 families, or month's rent
Rent Smart Class—Qtrly. & 12-mo. mentorship (1/10/09; 3/28/09; 6/13/09; 10/3/09)	0 people	35 people
<b>TRANSPORTATION SERVICES</b>		
Gasoline certificates—\$20 each	94 families	807 families
Bus Tokens, etc. (10-pack Local; some Out-of-town)	14 families	193 families
Other Transportation Asst.	0 car (0) / bike (0)	2 car (1) / bike (1)
<b>OTHER SERVICES</b>		
Counseling, Case Mgmt. & Other Direct Asst—paid hours only	1,034 hours of client assistance	11,057 hours of client assistance
UW-Ext. Cooking Classes in ECHO Kitchen (expanding to any clients in July)	50 people	419 people
Petty Cash to clients (DL & ID fees, laundry, co-pays, phone, etc.)	9 people	70 people
Toys/Birthday Presents & Cake Mixes	20 children	272 children
Miscellaneous Services—includes variety of less frequent services	23 people	373 people
Information & Referral	1,200 people (conservative estimate)	13,200 people (conservative estimate)
<b>SEASONAL SERVICES</b> (see also Seasonal Food Services for Thanksgiving, Christmas)		
School Supplies (also gave supplies to schools, not included in count yet)	n/a (seasonal)—children/ families	1,193 children/529 families
Easter Baskets	n/a (seasonal)—children	750 children
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families
Christmas Toy Program	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families
Christmas Adopt-a-Family	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families
<b>TOTAL UNITS OF SERVICE</b>	<b>185,815 units</b>	<b>1,568,244 units</b>