



ECHO SERVICE REPORT—October 2009

Service Description	Current Month	YTD 2009
<p>Food Service Reference Notes: <u>3,700,000 meals in all 10</u> Food Services in 2008 YTD 2009 meals are for line 1 only, until calculated after year-end >> <u>465,738 meals in line 1 only</u> YTD 2009</p>		
FOOD SERVICES		
Groceries—client food orders from pantry	2,549 people/789 families (1,466a/1,083c)	22,178 people/7,175 families (12,871a/9,307c)
Bread & Food > School Brkfst Clubs, Pantries, Nursing & Group Homes, Sr.Centers, etc.	113,907 lbs. Food	1,096,526 lbs. of food
Food > Edison, Charter, GIFTS, 1st Christian & Other Meal Progs.	2,222 meals & snacks	16,939 meals & snacks
ECHO Mobile Market— monthly @ fairgrounds, except Nov. & Dec.	19,131 lbs. Food—1,113peo/331fam (612a/501c)	177,658 lbs. Food—6,794peo/2,199fam (3,904a/2,890c)
Baby Food & Formula / Adult Ensure, etc.	93 babies (includes Ensure for 6 elderly)	556 babies (includes Ensure for 42 elderly)
Community Meals— last Saturday each month	168 meals (1x/mo)	1,421 meals (1x/mo)
Grocery Store Certificates—\$20-\$25 each	8 families	42 families
Commodities—also receive groceries from pantry	789 families/2,549people (1,466a/1,083c)	7,160 families/22,152 people (12,854a/9,298c)
Thanksgiving Baskets	n/a (seasonal)—people/families(a/c)	n/a (seasonal)—people/families(a/c)
Christmas Day Dinner	n/a (seasonal)—people	n/a (seasonal)—people
CLOTHING & HOUSEHOLD (HH) SERVICES		
Household Goods—ECHO office (not pantry)	85 people/50 families	862 people/467 families
Diapers & Baby Wipes	98 babies	1,163 babies
Personal & HH Supplies—laundry, cleaning, hygiene & personal care from pantry	2,558 people	27,727 people
Furniture, Appliances, etc—done by donor/client matching	6 families	61 families
Homeless Kits > ECHO Lodging clients & GIFTS clients—Box of Personal Supplies	8 boxes	121 boxes
HOUSING SERVICES		
Lodging in Motels—Shelter Nights (March 316 sh.nts. - 5 for overreported Feb. nts.)	373 shelter nights	3,700 shelter nights
Rent & Mortgage & Utility Assistance	67 families, or month's rent	388 families, or month's rent
Rent Smart Class—Qtrly. & 12-mo. mentorship (1/10/09; 3/28/09; 6/13/09; 10/3/09)	5 people	35 people
TRANSPORTATION SERVICES		
Gasoline certificates—\$20 each	93 families	713 families
Bus Tokens, etc. (10-pack Local; some Out-of-town)	20 families	179 families
Other Transportation Asst.	0 car (0) / bike (0)	2 car (1) / bike (1)
OTHER SERVICES		
Counseling, Case Mgmt. & Other Direct Asst—paid hours only	1,158 hours of client assistance	10,023 hours of client assistance
UW-Ext. Cooking Classes in ECHO Kitchen (expanding to any clients in July)	45 people	369 people
Petty Cash to clients (DL & ID fees, laundry, co-pays, phone, etc.)	4 people	61 people
Toys/Birthday Presents & Cake Mixes	23 children	252 children
Miscellaneous Services—includes variety of less frequent services	33 people	350 people
Information & Referral	1,200 people (conservative estimate)	12,000 people (conservative estimate)
SEASONAL SERVICES (see also Seasonal Food Services for Thanksgiving, Christmas)		
School Supplies (also gave supplies to schools, not included in count yet)	n/a (seasonal)—children/ families	1,193 children/529 families
Easter Baskets	n/a (seasonal)—children	750 children
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families
Christmas Toy Program	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families
Christmas Adopt-a-Family	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families
TOTAL UNITS OF SERVICE	144,643 units	1,382,429 units