



# ECHO SERVICE REPORT—September 2009

Service Description	Current Month	YTD 2009
<p>Food Service Reference Notes: <u>3,700,000 meals in all 10</u> Food Services in 2008            YTD 2009 meals are for line 1 only, until calculated after year-end &gt;&gt; <u>412,209 meals in line 1 only</u> YTD 2009</p>		
<b>FOOD SERVICES</b>		
<b>Groceries</b> —client food orders from pantry	2,452 people/774 families (1,420a/1,032c)	19,629 people/6,386 families (11,405a/8,224c)
<b>Bread &amp; Food</b> > School Brkfst Clubs, Pantries, Nursing & Group Homes, Sr.Centers, etc.	112,629 lbs. Food	982,619 lbs. of food
<b>Food</b> > Edison, Charter, GIFTS, 1st Christian & Other Meal Progs.	2,122 meals & snacks	14,717 meals & snacks
<b>ECHO Mobile Market</b> — monthly @ fairgrounds, except Nov. & Dec.	22,255 lbs. Food—1,072peo/328fam (590a/482c)	158,527 lbs. Food—5,681peo/1,868fam (3,292a/2,389c)
<b>Baby Food &amp; Formula / Adult Ensure, etc.</b>	42 babies (includes Ensure for 6 elderly)	463 babies (includes Ensure for 42 elderly)
<b>Community Meals</b> — last Saturday each month	168 meals (1x/mo)	1,253 meals (1x/mo)
<b>Grocery Store Certificates</b> —\$20-\$25 each	0 families	34 families
<b>Commodities</b> —also receive groceries from pantry	774 families/2,452people (1,420a/1,032c)	6,371 families/19,603 people (11,388a/8,215c)
<b>Thanksgiving Baskets</b>	n/a (seasonal)—people/families(a/c)	n/a (seasonal)—people/families(a/c)
<b>Christmas Day Dinner</b>	n/a (seasonal)—people	n/a (seasonal)—people
<b>CLOTHING &amp; HOUSEHOLD (HH) SERVICES</b>		
<b>Household Goods</b> —ECHO office (not pantry)	85 people/50 families	777 people/417 families
<b>Diapers &amp; Baby Wipes</b>	61 babies	1,065 babies
<b>Personal &amp; HH Supplies</b> —laundry, cleaning, hygiene & personal care from pantry	3,095 people	25,169 people
<b>Furniture, Appliances, etc</b> —done by donor/client matching	8 families	55 families
<b>Homeless Kits</b> > ECHO Lodging clients & GIFTS clients—Box of Personal Supplies	8 boxes	113 boxes
<b>HOUSING SERVICES</b>		
<b>Lodging in Motels</b> —Shelter Nights (March 316 sh.nts. - 5 for overreported Feb. nts.)	742 shelter nights	3,327 shelter nights
<b>Rent &amp; Mortgage &amp; Utility Assistance</b>	70 families	321 families
<b>Rent Smart Class</b> —Qtrly. & 12-mo. mentorship (1/10/09; 3/28/09; 6/13/09; 10/3/09)	0 people	30 people
<b>TRANSPORTATION SERVICES</b>		
<b>Gasoline certificates</b> —\$20 each	104 families	620 families
<b>Bus Tokens, etc.</b> (10-pack Local; some Out-of-town)	28 families	159 families
<b>Other Transportation Asst.</b>	0 car (0) / bike (0)	2 car (1) / bike (1)
<b>OTHER SERVICES</b>		
<b>Counseling, Case Mgmt. &amp; Other Direct Asst</b> —paid hours only	1,040 hours of client assistance	8,865 hours of client assistance
<b>UW-Ext. Cooking Classes in ECHO Kitchen</b> (expanding to any clients in July)	45 people	324 people
<b>Petty Cash to clients</b> (DL & ID fees, laundry, co-pays, phone, etc.)	6 people	57 people
<b>Toys/Birthday Presents &amp; Cake Mixes</b>	22 children	229 children
<b>Miscellaneous Services</b> —includes variety of less frequent services	41 people	317 people
<b>Information &amp; Referral</b>	1,200 people (conservative estimate)	10,800 people (conservative estimate)
<b>SEASONAL SERVICES</b> (see also Seasonal Food Services for Thanksgiving, Christmas)		
<b>School Supplies</b> (also gave supplies to schools, not included in count yet)	n/a (seasonal)—children/ families	1,193 children/529 families
<b>Easter Baskets</b>	n/a (seasonal)—children	750 children
<b>Christmas Trees &amp; Decorations</b>	n/a (seasonal)—families	n/a (seasonal)—families
<b>Christmas Toy Program</b>	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families
<b>Christmas Adopt-a-Family</b>	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families
<b>TOTAL UNITS OF SERVICE</b>	<b>146,997 units</b>	<b>1,237,786 units</b>