



# ECHO SERVICE REPORT—August 2009

Service Description	Current Month	YTD 2009
Food Service Reference Notes: <u>3,700,000 meals in all 10 Food Services</u> in 2008		
YTD 2009 meals are for line 1 only, until calculated after year-end >> <u>360,717 meals in line 1 only</u> YTD 2009		
<b>FOOD SERVICES</b>		
Groceries—client food orders from pantry	2,470 people/787 families (1,443a/1,027c)	17,177 people/5,612 families (9,985a/7,192c)
Bread & Food > School Brkfst Clubs, Pantries, Nursing & Group Homes, Sr.Centers, etc.	141,542 lbs. Food	869,990 lbs. of food
Food > Edison, Charter, GIFTS, 1st Christian & Other Meal Progs.	1,150 meals & snacks	12,595 meals & snacks
ECHO Mobile Market— monthly @ fairgrounds, except Nov. & Dec.	28,034 lbs. Food—1,043peo/323fam (561a/482c)	136,272 lbs. Food—4,609peo/1,540fam (2,702a/1,907c)
Baby Food & Formula / Adult Ensure, etc.	55 babies (includes Ensure for 6 elderly)	421 babies (includes Ensure for 36 elderly)
Community Meals— last Saturday each month	160 meals (1x/mo)	1085 meals (1x/mo)
Grocery Store Certificates—\$20-\$25 each	5 families	34 families
Commodities—also receive groceries from pantry	783 families/2,466people (1,439a/1,027c)	5,597 families/17,151 people(9,968a/7,183c)
Thanksgiving Baskets	n/a (seasonal)—people/families(a/c)	n/a (seasonal)—people/families(a/c)
Christmas Day Dinner	n/a (seasonal)—people	n/a (seasonal)—people
<b>CLOTHING &amp; HOUSEHOLD (HH) SERVICES</b>		
Household Goods—ECHO office (not pantry)	95 people/60 families	692 people/367 families
Diapers & Baby Wipes	95 babies	1004 babies
Personal & HH Supplies—laundry, cleaning, hygiene & personal care from pantry	3,091 people	22,074 people
Furniture, Appliances, etc.—done by donor/client matching	8 families	47 families
Homeless Kits > ECHO Lodging clients & GIFTS clients—Box of Personal Supplies	12 boxes	105 boxes
<b>HOUSING SERVICES</b>		
Lodging in Motels—Shelter Nights (March 316 sh.nts. - 5 for overreported Feb. nts.)	705 shelter nights	2,585 shelter nights
Rent & Mortgage & Utility Assistance	43 families	251 families
Rent Smart Class—Qtrly. & 12-mo. mentorship (1/10/09; 3/28/09; 6/13/09; 10/3/09)	0 people	30 people
<b>TRANSPORTATION SERVICES</b>		
Gasoline certificates—\$20 each	98 families	516 families
Bus Tokens, etc. (10-pack Local; some Out-of-town)	30 families	131 families
Other Transportation Asst.	0 car (0) / bike (0)	2 car (1) / bike (1)
<b>OTHER SERVICES</b>		
Counseling, Case Mgmt. & Other Direct Asst—paid hours only	1,040 hours of client assistance	7,825 hours of client assistance
UW-Ext. Cooking Classes in ECHO Kitchen (expanding to any clients in July)	45 people	279 people
Petty Cash to clients (DL & ID fees, laundry, co-pays, phone, etc.)	20 people	51 people
Toys/Birthday Presents & Cake Mixes	35 children	207 children
Miscellaneous Services—includes variety of less frequent services	52 people	276 people
Information & Referral	1,200 people (conservative estimate)	9,600 people (conservative estimate)
<b>SEASONAL SERVICES</b> (see also Seasonal Food Services for Thanksgiving, Christmas)		
School Supplies (also gave supplies to schools, not included in count yet)	1,193 children/529 families	1,193 children/529 families
Easter Baskets	n/a (seasonal)—children	750 children
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families
Christmas Toy Program	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families
Christmas Adopt-a-Family	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families
<b>TOTAL UNITS OF SERVICE</b>	<b>181,961 units</b>	<b>1,090,789 units</b>