



# ECHO SERVICE REPORT—May 2009

Service Description	Current Month	YTD 2009
<p>Food Service Reference Notes: <u>3,700,000 meals</u> in all 10 Food Services in 2008            YTD 2009 meals are for line 1 only, until calculated after year-end &gt;&gt; <u>207,480 meals</u> in line 1 only YTD 2009</p>		
<b>FOOD SERVICES</b>		
Groceries—client food orders from pantry	<b>1,847 people/614 families</b> (1,117a/730c)	<b>9,880 people/3,298 families</b> (5,784a/4,096c)
Bread & Food > School Brkfst Clubs, Pantries, Nursing & Group Homes, Sr.Centers, etc.	<b>97,115 lbs. Food</b>	<b>555,934 lbs. of food</b>
Food > Edison, Charter, GIFTS, 1st Christian & Other Meal Progs.	<b>1,551 meals &amp; snacks</b>	<b>10,295 meals &amp; snacks</b>
ECHO Mobile Market— monthly @ fairgrounds, except Nov. & Dec.	<b>15,739 lbs. Food</b> —816peo/323fam (502a/314c)	<b>91,558 lbs. Food</b> —2,665peo/897fam (1,586a/1,079c)
Baby Food & Formula / Adult Ensure, etc.	<b>39 babies</b> (includes Ensure for 6 elderly)	<b>248 babies</b> (includes Ensure for 18 elderly)
Community Meals— last Saturday each month	<b>110 meals (1x/mo)</b>	<b>659 meals (1x/mo)</b>
Grocery Store Certificates—\$20-\$25 each	<b>4 families</b>	<b>16 families</b>
Commodities—also receive groceries from pantry	<b>614 families/1,847people</b> (1,117a/730c)	<b>3,287 families/9,858 people</b> (5,771a/4,087c)
Thanksgiving Baskets	<b>n/a (seasonal)</b> —people/families(a/c)	<b>n/a (seasonal)</b> —people/families(a/c)
Christmas Day Dinner	<b>n/a (seasonal)</b> —people	<b>n/a (seasonal)</b> —people
<b>CLOTHING &amp; HOUSEHOLD (HH) SERVICES</b>		
Household Goods—ECHO office (not pantry)	<b>55 people/25 families</b>	<b>487 people/237 families</b>
Diapers & Baby Wipes	<b>93 babies</b>	<b>686 babies</b>
Personal & HH Supplies—laundry, cleaning, hygiene & personal care from pantry	<b>3,015 people</b>	<b>12,186 people</b>
Furniture, Appliances, etc.—done by donor/client matching	<b>3 families</b>	<b>28 families</b>
Homeless Kits > ECHO Lodging clients & GIFTS clients—Box of Personal Supplies	<b>9 boxes</b>	<b>73 boxes</b>
<b>HOUSING SERVICES</b>		
Lodging in Motels—Shelter Nights (March 316 sh.nts. - 5 for overreported Feb. nts.)	<b>238 shelter nights</b>	<b>1,113 shelter nights</b>
Rent & Mortgage & Utility Assistance	<b>35 families</b>	<b>127 families</b>
Rent Smart Class—Qtrly. & 12-mo. mentorship (1/10/09; 3/28/09; 6/13/09; 10/3/09)	<b>0 people</b>	<b>15 people</b>
<b>TRANSPORTATION SERVICES</b>		
Gasoline certificates—\$20 each	<b>38 families</b>	<b>244 families</b>
Bus Tokens, etc. (10-pack Local; some Out-of-town)	<b>11 families</b>	<b>60 families</b>
Other Transportation Asst.	<b>0 car</b>	<b>0 car</b>
<b>OTHER SERVICES</b>		
Counseling, Case Mgmt. & Other Direct Asst—paid hours only	<b>1,028 hours of client assistance</b>	<b>4,888 hours of client assistance</b>
UW-Ext. Cooking Classes in ECHO Teaching Kitchen	<b>32 people</b>	<b>160 people</b>
Petty Cash to clients (DL & ID fees, laundry, co-pays, phone, etc.)	<b>1 people</b>	<b>16 people</b>
Toys/Birthday Presents & Cake Mixes	<b>11 children</b>	<b>108 children</b>
Miscellaneous Services—includes variety of less frequent services	<b>18 people</b>	<b>134 people</b>
Information & Referral	<b>1,200 people</b> (conservative estimate)	<b>6,000 people</b> (conservative estimate)
<b>SEASONAL SERVICES</b> (see also Seasonal Food Services for Thanksgiving, Christmas)		
School Supplies	<b>n/a (seasonal)</b> —children/ families	<b>n/a (seasonal)</b> —children/ families
Easter Baskets	<b>n/a (seasonal)</b> —children	<b>750 children</b>
Christmas Trees & Decorations	<b>n/a (seasonal)</b> —families	<b>n/a (seasonal)</b> —families
Christmas Toy Program	<b>n/a (seasonal)</b> —children/ families	<b>n/a (seasonal)</b> —children/ families
Christmas Adopt-a-Family	<b>n/a (seasonal)</b> —children/ families	<b>n/a (seasonal)</b> —children/ families
<b>TOTAL UNITS OF SERVICE</b>	<b>122,806 units</b>	<b>698,952 units</b>